



AT THE HEART OF EDUCATION

INSTANT MESSAGING

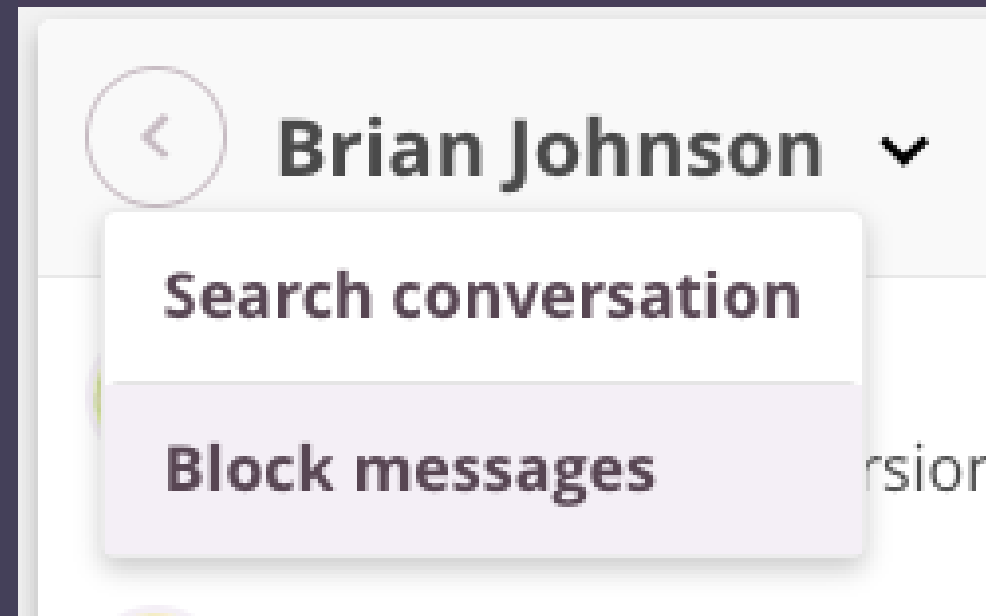
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Instant Messaging Updates for BTS 2018

- Block users
- Report abuse

Blocking a user

- Students can block other students who have posted abusive messages
- Messages will be marked as 'blocked'
- There is an option to “undo” blocked messages
- Only 1:1 messages are affected. Group messages are not affected.



Reporting Abuse

- Abusive 1:1 messages and group messages can be reported to a teacher by any student
- The sender can see the report and has the option to cancel
- The reported message can be moderated or deleted by the teacher

