

# Connecting tutors, assessors, workplace mentors and apprentices.

## Just IT

Just IT is a London-based IT training company who use the itslearning platform to deliver apprenticeship training. These apprenticeships involve self-learning and evidence based submission. Just IT have found that itslearning provides a simple and centralised area to meet these needs.



Established in 2001



800 Apprenticeships delivered per month



4,500 Students



2017 Best Companies Award

Winners



2016

Year Implemented itslearning

### The journey

Just IT delivers 800+ apprenticeships per annum, each lasting between 12 to 14 months. Their requirements from a Learning Platform was to improve the apprenticeship learning process by reducing the administrative burden on tutors and assessors, as well as enhancing both the teaching and learning experience.

itslearning was rolled out in April 2016. All apprentices use the platform to access resources, submit assignments and communicate with tutors outside of learning hours.

Centralisation, simplicity and reduced administration are just three factors which have ensured successful user experiences. The value itslearning brings in the delivery of courses is recognised by tutors, assessors, workplace mentors and apprentices every day.



*“Our employees are much happier, feedback from tutors, apprentices and employers has been very positive and the support we have received from itslearning has been great”*

**Grant Swart**

Curriculum and IT Services Manager

## Why itslearning?

Given the dispersed nature of apprenticeships, it is crucial a training provider enables easy, safe and secure tools to communicate. itslearning has strengthened overall communications between tutors and apprentices. Their queries can be raised and answered at any time, via any type of device, meaning they don't have to wait until a class-based session takes place.

## Centralising teaching and learning

Just IT have found that itslearning provides an ideal area to centralise multiple aspects of their apprenticeship delivery, as well as private courses. The platform has also become the central communications tool between tutors, assessors and apprentices where course information, tracking progress, assessing assignments and feedback is delivered.

Easy integration with the itslearning platform allows Just IT's tutors to simply upload their existing learning materials effectively. Typically, the content that is uploaded to the platform by tutors is what they would present into paper form. Thus, removing the need for physical resources enables the tutors to focus sessions around content in the platform. By eliminating any barriers, such as the need to recreate resources, itslearning have enabled key stakeholders at Just IT to immediately pick up and use the platform.

## Success

As most of the apprenticeships workload is in one central area, Just IT have found that itslearning makes the administration of the courses much easier and less time consuming. Everything is accessed through single sign-on, which makes tasks and information easily accessible.

Resources and assignments can be easily re-used time after time. Assessors and tutors can quickly and easily log in and see learners progress. The organisation of events, such as webinars, are facilitated through the itslearning calendar.

Reporting in the platform allows tutors to closely monitor learners progress. The organisation has clear overall visibility of the apprenticeship programmes. The enhanced reporting feature has made learner administration much quicker and easier as all the necessary data can be viewed in one place.

## Summary

itslearning is available 24/7, 365 days a year, via all types of devices. It allows apprentices to choose when they learn, even if this is outside of the regular classroom schedule. This flexibility is ideal for young apprentices and it means that classroom attendance is not such an issue for tutors.

The uptake of the itslearning platform by the tutors, assessors and workplace mentors at Just IT has been successful due to the intuitive nature of the platform. The ease of use and simplicity of design means users are actively accessing and are engaged with the Learning Platform day to day.

Using itslearning has added greater value to the overall apprenticeship training programme experience.



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